

"Quality, Responsive Services"

DIAMOND DETECTIVE AGENCY, INC



December 2009

PROTECT YOUR PEOPLE AND SECURE YOUR ASSETS:2009

Diamond Security: A Year in Review

It has been a very successful 2009 for Diamond Security. We have been able to expand our operations in various parts of the country, locally and nationally. Some of these addition's have included new clients, added locations and client referrals.

Diamond has received numerous commendations and awards for its outstanding, quality services. Some the awards include the TTHS Award for Security and the US Commerce Association Award. Furthermore, in our 40 year existence , 2009 has been the most successful year for officer commendations based on client recommendations.

Diamond has made steps to participate in multiple charity donations and organizations across the country. As part of our every day business practices Diamond feels there is no better way than giving back. Just to mention a few, Diamond contributions were able to benefit the Illinois Sheriffs Association to include youth programs, Cell Phones for Soldiers, Boy Scouts of America, Restoration Ministries and numerous scholarship/development funds. Other organization participation includes the BOMA chapters of New York, Utah, Chicago and the international organization for standardization.



On giving back to the community, Diamond representatives volunteered their time to help at the annual Misericordia Family Fest in Chicago, IL. The Family Fest, Misericordia's largest fundraising event, has been bringing together families since the 1980's raising money for children and adults with disabilities. Diamond volunteers were able to assist throughout the day with visitor questions and responsibilities. All in all it was great day!



Diamond scheduled to open Bloomington, IL Branch Office early 2010.

What's been said:

"I am very pleased with the service provided by Diamond."

Jamie Gerald
Indiana Dept. of Administration

"All staff are professional in carrying out their duties; All appear very respectful and courteous to the residents."

Margie Shivers
Trinity Housing Corporation

What's New at Diamond

As Diamond looks forward to celebrating its 40th anniversary we continue to concentrate and develop new technologies and services. Knowing that the focus is truly the needs of clients, Diamond is committed to delivering a customized solution. Too add to our many current technologies, Diamond has begun integrating a mobile research management tool as part of our Diamond Advantages. This will be able to give us real-time activities allowing maximum communication and increasing accountability of our employees.



In the effort to improve our services even more, 2009 allowed us the opportunity to focus on adding additional services and support to various parts of the region. We have developed a relationship with our strategic partner Cost Services Inc. allowing companies who require union and women owned businesses a customized alternative for security officers. Added support comes from our new area managers; Edson Souza and Ray Lantzy. Both Edson and Ray with there knowledge and experience have become an integral part of the Diamond team.

As before, Diamond will make every effort possible to deliver quality responsive services. This has been our goal since 1970 and we plan on keeping it that way moving into the New Year. We owe special thanks and sincere gratitude to our dedicated clients who believe in Diamond and our services!

For all your security officer needs contact us at 800-999-6744 ext. 1022 or visit us at:
www.diamond-security.com